

IMPACT REPORT FY25

*Report to the
Board of Directors*

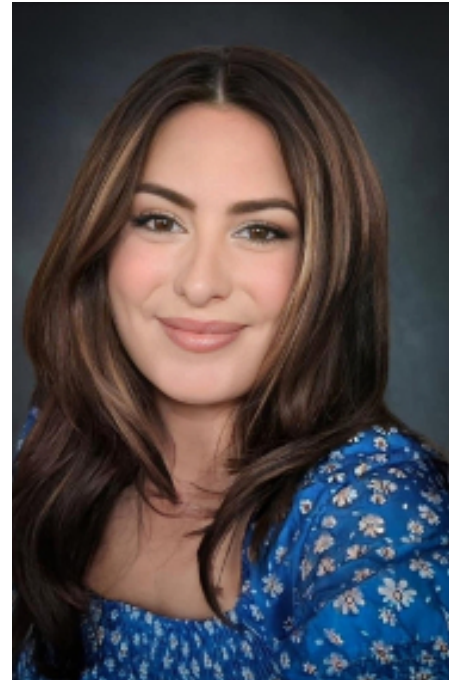


CATHOLIC CHARITIES
HONORING HUMAN DIGNITY



LETTER FROM THE CEO

It has been an amazing honor to join Catholic Charities and it's been a year of tremendous growth. As I reflect on the year, I am filled with gratitude and pride for all that we have accomplished together. Among the most significant milestones was being awarded a nationally competitive **\$5 million grant** from the Jeff Bezos and Lauren Sánchez Day One Fund and launching **a new In-Kind Donation warehouse** facility. These achievements are felt in the community allowing us to serve **over 5000 individuals** with essential services that promote self-sufficiency and strengthen families.



This work is not done alone. I'm awed by the tireless dedication of our staff, the compassionate support of our volunteers, and the generous spirit of our community to support our mission. During a difficult year for nonprofits with many organizations facing severe funding cuts, we are extraordinarily grateful to our committed donors and partners. Our 2024 Saint Nicholas Ball was a resounding success, raising \$291,000 in gross revenue — a true testament to your belief in our work and the lives we touch every day. I would like to extend special gratitude to the Board of Directors, who personify the the values of Catholic Charities. Thank you for contributing your leadership, patience and expertise.

As I look ahead, I am excited to continue working toward our shared vision. Together we can help families across New Mexico thrive in dignity, health and opportunity.

**Natasha
Gacinski**

CEO, CATHOLIC CHARITIES



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2024 Impact by the Numbers

*Putting faith in action to improve
the lives of those in need*



5,427

Individuals served by holistic
community services



10+

Community programs
implemented successfully



\$120K

Distributed in emergency
financial assistance

Self-Sufficiency and Housing Assistance

1,164

Housing insecure or precariously
housed individuals served

249

Affordable housing units
opened

Refugee and Immigrant Services

1,164

Immigrant and Refugee
Community members served.

9,130

Legal services provided to
immigrant families

Senior Transportation

152

Seniors received
transportation services

Childcare

116

Children received
childcare

27,000

Nutritious
meals provided
to children

Adult Education and Employment Services

393

Adult learners enrolled in
ESL and high school
equivalency courses

62%

Percent of participants from
unemployed to employed

Community Engagement

9,302

Volunteer hours
contributed

1,306

Food boxes distributed
to food insecure
families

AGENCY UPDATES

We welcomed new staff and partners whose critical leadership has enhanced program sustainability and strengthened organizational operations. Laura Fisher-Gallegos (Chief Advancement Officer), Sergio Leanos (Chief Housing Officer), Annamarie Luna (Chief Operations Officer), and Ellen Pacheco (HR Director) joined the Executive team this year contributing over 50 years of leadership experience to Catholic Charities. Total personnel stands at 78.

New Partnerships

Through our partnership with The Charity CFO, we've **made important steps to improve transparency and accountability.** We also joined the Bernalillo County FLAME program to provide mentorship and career readiness to individuals seeking to establish or rebuild their careers.

New Initiatives

We **launched a CCUSA Lifting Mothers out of Poverty program** that provides 20 low-income mothers with intensive case management, resource connection, and wraparound support. We purchased **a new In-Kind Donation Center** warehouse facility to expand trauma-informed housing setups. We also hosted our first **“Voices of Impact Event”** where over 60 program participants shared how Catholic Charities programs have benefited themselves and their families. The resulting impact assessment developed by the UNM Evaluation Lab found that:

“The culture of Catholic Charities consists of impact, retention, responsiveness, excellence, and kindness”



Expanded Community Engagement

We expanded community engagement and inclusive branding. We started monthly community campaigns and held a new 90s, Neon and Nostalgia event at Explora bolstering our presence and reputation in the community, and fundraising over \$65,000 for essential programs.

FINANCIAL POSITION

In FY25, we surpassed budget targets ending the year with a surplus because of the generous \$5 million Day One Fund grant awarded to Catholic Charities in November. The financial health of the agency and sustainability of our services continues to be our top priority. Looking ahead, we are implementing strategies to improve agency savings, reduce expenditure and cultivating a culture of fiscal responsibility among management.

INCOME (2024/2025)

\$13,890,076

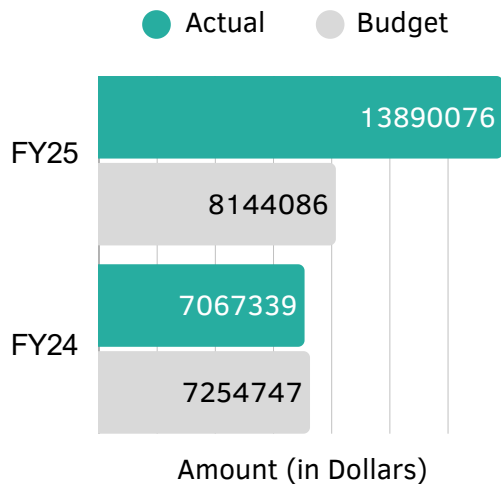
EXPENSES (2024/2025)

\$7,540,888

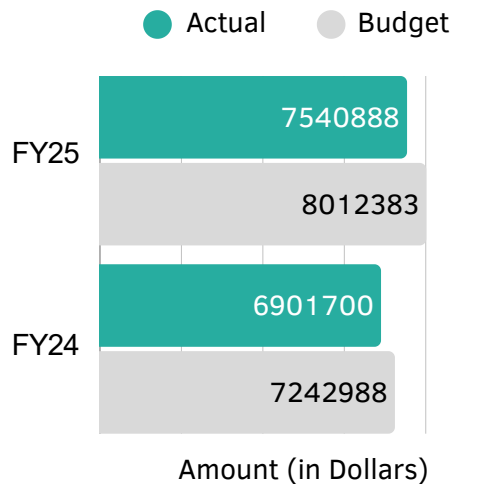
CHANGE IN NET ASS... (2024/2

\$6,349,188

Operating Revenue



Operating Expenses



JUNE 24 - JULY 25



\$2 million

Community contributions donated to Catholic Charities in FY25



20+

Grants supported Catholic Charities programs in FY25



PROGRAM REPORTS

CHILDREN'S LEARNING CENTER

The Children's Learning Center has a 25+ year reputation for providing high quality bilingual childcare to underserved communities in the South Valley.

In FY25, the Children's Learning Center was awarded a third NM Pre-K grant through ECECD to expand services to an additional 20 children.

“ I came here feeling a little inadequate because it was something I should've done years ago. They didn't look at me like 'you're too old' or 'what are you doing here?' It made me feel welcome, again. Then I found people in my class with other ladies around my same age, it made me feel more capable and I knew I was in the right place.

-Adult Learner

ADULT EDUCATION: EDUCATIONAL OPPORTUNITY AND CAREER PATHWAYS

We provide adult learners from diverse backgrounds with educational and practical skills to enter the workforce, improve their financial health, and advance their professional goals.

Our offerings include Heavy Equipment Operations training; Roofing Apprenticeships, on-site and online High School Equivalency (HSE), GED and HiSET preparation courses in English and Spanish.

304

Adult learners participated in our programs in FY25



Children enrolled at the Children's Learning Center in FY25

HELPING FAMILIES ACHIEVE HOUSING STABILITY AND SELF- SUFFICIENCY

Our programs are tackling homelessness and empowering families to live with dignity, stability and respect. We provide intensive case management, emergency assistance and workforce development to unhoused and precariously housed individuals including survivors of domestic violence, individuals with complex physical and mental health challenges, families and children.

\$1.5M

Amount of one-time assistance distributed in FY25

641

Individuals Served in FY25

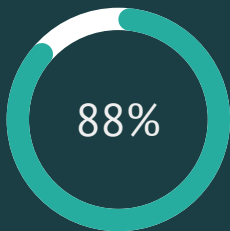
201

Pieces of furniture delivered

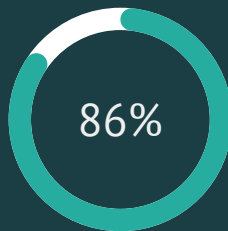


That they are willing to share their heart with the world and share their expertise with the world is a great thing. I've been able to accomplish every single goal that I have committed myself to since I've been on my two year program.

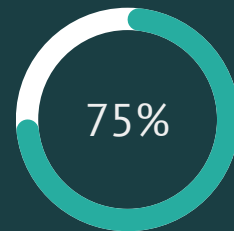
-Housing Program Participant



Percent of households that were retained or exited from Permanent Supportive Housing



Percent of households that exited our Rapid Rehousing program into permanent housing



Percent of households that achieved housing stability within 6 months of receiving one-time assistance

CREATING AFFORDABLE HOUSING

CC Housing, the affordable housing arm of Catholic Charities, develops housing for low-income and special-needs families across New Mexico.

In FY25, CC Housing added **three new projects** to its affordable housing portfolio.



Felician Villa, Rio Rancho (opened in June 2025)



202

New units developed in FY25

NEW PROJECTS



Partnerships

CC Housing established relationships with three new development companies: Stewardship, Blue Line, and Spire Development.



Personnel

CC Housing has a total of 8 staff with a Resident Service Coordinator supporting tenants at each of the 7 operating projects.

BELEN VISTA

Renovation of Belen Vista began in April 2025, the project will offer 57 units.

60%

MARIPOSA

Mariposa is an affordable housing project in Taos, NM with 58 units.

42%



\$451K

Total Net Assets as of October 2025



Three Sisters in Las Cruces (opened in March 2025)

SUPPORTING NEWCOMERS



Through our Center for Refugee Support, we help newcomer families adjust to life in Albuquerque by creating opportunities for skill building and community connection. We offer a range of programs from wellness classes and youth book clubs to outdoor recreation, speaker series, sewing workshops and more.

In FY25, we ran our second year of **refugee summer camp**, where refugee children and families participate in educational and creative activities.

**CENTER FOR
REFUGEE SUPPORT**

401

Refugees served in
FY25

85

Refugee children and
families participated in
summer camp



At our Center for Immigration and Citizenship Legal Assistance we provide trustworthy, affordable, and community-focused legal services to underserved immigrant families.

We advocate for families through transparent and culturally sensitive services ranging from DACA renewals, to family-based petitions and citizenship applications.

**IMMIGRATION
LEGAL SERVICES**

716

Individuals provided
legal assistance in
FY25

90%

of clients report improved
economic stability after
receiving legal services

GROWING WITH RESILIENCE

We demonstrated resilience and a commitment to our mission in a year of trial and tribulation.

Like many nonprofits, Catholic Charities faced significant challenges in FY25 including uncertainty around the future of federal funding for our programs. To protect the sanctity of the agency and the safety of all program participants, we made the brave decision to discontinue two HUD grants in our housing programs. The pivot away from federal funding required strategic and creative leadership. We mobilized local resources, private foundation funding, and our faith networks to support **stable continuation of programs and operations while holding true to our values.**

Shifts in the social and political environment have also impacted Catholic Charities staff and the communities we serve. We've seen increased security threats including intimidation of staff and leadership. Across the city, nonprofits are observing a rise in fear among vulnerable populations concerned that seeking services will have negative consequences for themselves and their families.

We've been thoughtful and proactive in mitigating these risks. In response to security concerns, we upgraded our camera and site security systems, coordinated security awareness trainings for staff, revamped our incident reporting mechanism, and contracted with security services for events. In our efforts to improve organizational resilience, we established a feedback system to incorporate the perspectives of staff at every level of the agency, identified points of contact among management to channel questions and concerns, and **put into place protocols to enhance the safety of staff, participants, and their private information.**





HONORING HUMAN DIGNITY